

CASE MANAGERS, Public Health COVID-19 Response

As a member of the regional public health units, you will deliver services in accordance with the Ontario Public Health Standards for Communicable Disease Control. This involves the case and contact management of people with confirmed or suspect COVID-19.

RESPONSIBILITIES

- Provide specialized guidance and advice on COVID case and contact management for individual cases and outbreak management for exposure sites
- Gather and analyze information on outbreaks in workplace and non-workplace settings
- Identify needs to resolve outbreak, provide information and arrange support to sites to resolve outbreaks
- Virtually investigate reports of suspect or confirmed cases of COVID-19
- Research Ministry guidance documents and relevant policies, procedures to inform practice
- Notify the client of their COVID-19 results and isolation requirements
- Complete case management including reviewing lab work results to determine if it meets case definition, calling healthcare providers to discuss lab results, or testing if applicable
- Complete a health assessment, identify contacts and provide appropriate counselling to cases, contacts and exposure sites
- Provide information to clients about general information about COVID-19 and public health interventions in the control and prevention of COVID-19 including disease information, self-isolation, self-monitoring, when/how to seek medical attention and release from self-isolation
- Provide updated information regarding reportable disease to the MOHLTC through iPHIS
- Disseminate knowledge of infection control practices and outbreak control measures as necessary
- Prepare detailed documentation on case and contact management for individuals and outbreak management for exposure sites
- Work collaboratively with other health unit colleagues, health professionals and agencies (e.g. physicians, local hospitals, long term care facilities and community health agencies, workplaces)

QUALIFICATIONS

- A regulated healthcare professional with an educational degree recognized by a Canadian University; has current license to practice in Ontario.
- Experience in public health or community health preferred
- Effective written and oral communication skills
- Ability to establish and maintain collaborative working relationships
- Analytical, problem-solving and conflict management skills
- Experience in completing health assessments is preferred
- Relevant computer skills (MS Outlook, Word, PowerPoint and Excel) and the ability to work with databases
- Effective organizational and time management skills
- Experience in emergency or outbreak management an asset
- Ability to work with minimal supervision

Duties and responsibilities in this role are subject to change based on emergency response and Ministry directives.

There are various temporary full-time positions available working 35 hours per week, for up to 6 months with the ability to work from home.

Shifts will include days, evenings and weekends.